



NEW UPDATE

February 16, 2010

Dear Customers,

We are writing to address the current Toyota safety recalls and to explain how your OZOcar service is affected. Below we shed some light on the recent recalls and explain how OZOcar has acted to ensure passenger safety. The Toyota models that OZOcar provides to service your account are the **2008-2010 Camry Hybrid**, **2005-2010 Prius**, and the **2006-2008 Lexus RX400h**.

Three safety related issues have been highlighted in recent days in the press: **1) “sticking accelerator pedal” recall; 2) “floor mat entrapment” recall; and 3) 2010 Prius Anti-lock Braking System (ABS) Software Update Voluntary Recall**

Sticking Accelerator Pedal Recall

No vehicles in the OZOcar fleet are affected by this recall. This recall, announced on January 21, involves a mechanical default with accelerator pedals in certain Toyota models.

Floor Mat Entrapment Recall

This recall, issued in September 2009, arose from a concern for potential floor mat interference with the accelerator pedal in some Toyota models, including the Prius and hybrid Camry.

OZOcar drivers immediately complied with Toyota recommendations to “take out any removable driver's floor mat and not replace it with any other floor mat.” Drivers are following up with advisements regarding new floor mats and fittings.

2010 Prius Anti-lock Braking System (ABS) Software Update Voluntary Recall

On February 8, Toyota announced a recall of 2010 Model Year Prius to update software in the vehicle's ABS system. The software update resolves reports of inconsistent brake feel during slow and steady application of brakes on rough or slick road surfaces by improving the ABS system's response time.

All six 2010 Prius in the OZOcar fleet have completed the software update required by the recall. This recall applies to 2010 Model Year Prius ONLY. Older models, which have a different ABS system, are not affected.

We want to ensure you that we are in daily contact with Toyota and are monitoring, as we always do, all safety issues as they pertain to our fleet. We will make every effort to insure we provide you with safe, reliable ground transportation every day. Please contact us at info@ozocar.com or (718) 361-8670 if you have questions or would like to speak to us directly. Updates will be posted to our website at www.ozocar.com.

